

Privacy Statement

At Universal Elevators we strive to protect your privacy and rights. We have set forth this statement to explain the information we collect from you. We do not normally store 'Personal' or 'Sensitive' data as defined by the UK Data Protection Act, however we will still act as though we are fully compliant with the requirements and associated standards from this Act.

Q. Who has access to our information?

A. The information you provide is controlled by Universal Elevators Ltd of 2 Old Mill Court, Ashford, Kent TN27 8DD ("Data Control Centre").

Q. What information do we obtain and how do we use it?

A. When you choose to contact us through a web form, we may need your name, email address, and telephone number. This information is used to contact you if we need to respond to your question. We may use or share your personal information in the prevention and detection of crime.

Q. How do you protect our information?

A. We take all reasonable steps to ensure that your personal information is stored safely. Only employees of Universal Elevators or our regulated auditors can access your information. In accordance with relevant UK Data Protection legislation we follow strict security procedures in the storage, disclosure and destruction of information you provide to prevent unauthorised access. Our procedures mean that we may occasionally request proof of identity before disclosing information to you or on your behalf. We can not however, guarantee the security of any data you disclose to us.

Q. Do you disclose our information to third parties?

A. In short – No/ Not normally. We do not sell, trade or rent your personal information to any third parties, however as described in this section we may need to disclose your information to appropriate authorities under certain conditions.

Your consent and rights

By using our website you consent to the collection and use of this information by Universal Elevators. Changes to this Policy will be posted upon this page so that you are kept informed of the information we collect, how we use it, and what circumstances we may disclose it.

Please note that the information you provide will not be transferred outside of the UK unless your specific contract requires this.

Under the UK Data Protection standards you have a right to see the Personal information that we keep about you, upon receipt of a written request (by post or email) to the address below.

Your comments

We welcome comments on our Privacy Policy. Please email your comments and or question to infor@universalelevators.co.uk or call us on 01580292113. Alternatively you can write to us at the following address: 2 Old Mill Court Biddenden, Kent, TN27 8DD. Please mark your requests to Mark Winters.